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| **Use Case Name:** | Allow users to cancel reservations. | |
| **Scenario:** | backpackers and website users change their mind and need to cancel the reservation. | |
| **Trigger Event:** | backpackers and website users change their mind and need to cancel the reservation. | |
| **Brief Description** | Backpacker and website user browse the site and go to “my reservation” page, and click “cancel ” button to cancel the current active reservation, so that they can book another one. | |
| **Actors:** | Backpacker and website user | |
| **Related Use Cases:** | View the campsite information | |
| **Stakeholder:** | Backpacker, Website user, Provincial Park Authority | |
| **Preconditions:** | User has an current active reservation. | |
| **Postconditions:** | N/A | |
| **Flow of Activities:** | **Actor** | **System** |
| 1. Backpacker and website users access the website. 2. Backpacker and website users click “my reservation” page . 3. Website users hit “cancel” button and hit “confirm” button to confirm the cancellation. | 1.1 System shows the website to user.   1. The website goes to the “my reservation page” for the user. 2. The website prompt “do you really want to cancel your reservation?” to make sure. 3. The website prompts the message “reservation cancelled successfully!” to the user. |
| **Exception Conditions:** | 1. If the start time of hiking on the reservation is only 24 hours away, it is too close and system will not allow and will show message that “cancellation will be available only more than 24 hours away.” | |